

Appendix B

Provider Name	Location	Weblinks	Location Org Type	Report Date	Inspection Date	Rating
Dr R Chibber's Practice (also known as Dr Gupta & Partner)	7 Salisbury Avenue, Barking,	http://www.cqc.org.uk/location/1-538798433/reports	GP	10/3/2016	15/1/2016	Good
Dr BK Jaiswal's Practice (Julia Engwell Health Centre)	Woodward Road	https://www.cqc.org.uk/location/1-582326413	GP	28/1/2016	20/4/2016	Good
Dr AK & S Shah (Goodmayes Medical Centre)	4 Eastwood Rd , Goodmayes	http://www.cqc.org.uk/location/1-568506944	GP	9/5/2016	9/10/2015	Requires Improvement

Dr AK & S Shah – CQC Inspection area ratings

Safe: Requires improvement

Effective: Good

Caring: Good:

Responsive: Requires improvement

Well-led: Good

Checks on specific services

Older people: Requires improvement

People with long term conditions: Requires improvement

Families, children and young people: Requires improvement

Working age people (including those recently retired and students): Requires improvement

People whose circumstances may make them vulnerable: Requires improvement

People experiencing poor mental health (including people with dementia): Requires improvement

Appendix B

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Dr Asma Moghal (Becontree Medical Centre)	RM8 3HP	http://www.cqc.org.uk/sites/default/files/new_reports/AAAF0958.pdf	GP	27/5/2016	11/3/2016	Requires Improvement
<p><u>Dr Asma Moghal - CQC inspection area ratings</u> Safe: Requires improvement Effective: Requires improvement Caring: Good Responsive: Requires improvement Well-led: Inadequate</p> <p><u>CQC Inspections and ratings of specific services</u> Older people: Inadequate People with long term conditions: Requires improvement Families, children and young people: Requires improvement Working age people (including those recently retired and students): Requires improvement People whose circumstances may make them vulnerable: Requires improvement People experiencing poor mental health (including people with dementia): Requires improvement</p>						
Aspire Dental Care Limited	1-3 Dewey Road, Dagenham,	http://www.cqc.org.uk/location/1-1788549875	Dental Surgery	17/3/2016	12/2/2016	No action required
North East London NHS Foundation Trust	Goodmayes Hospital,	https://www.cqc.org.uk/provider/RAT/reports	Provider	26/1/2016	Dec 2014 followed by 20/10/2015	
<p>This inspection found: Staff prescribed and managed anti-psychotic and sedative medicines safely. Staff followed trust procedures to ensure they protected patients from the risk of over-</p>						

Appendix B

sedation.

Staff carried out appropriate checks on the physical health of patients.

Staff knew how to access emergency equipment, such as ligature equipment, in an emergency.

Staff had developed individual plans to manage risks to the health and safety of each patient.

Activities were available to patients on Titian and Ogura wards.

Patients on both wards were able to access information about how to complain and advocates visited the wards.

However:

Staff did not always explain in the notes of community meetings how they would address the complaints and concerns patients had raised.

Whilst staff appropriately observed patients assessed as being at risk, we identified a number of ligature points on Titian ward. The trust had not completed a risk assessment to identify all the ligature points on the ward and the trust did not have an action plan or schedule of works that explained how the trust would address these risks. Staff had not appropriately assessed or managed potential ligature risks associated with the use of plastic bin bags in communal areas of the ward.

Patients could not always keep their possessions secure because on Titian ward there was a blanket ban on patients having the key to the locker in their bedroom. Senior managers informed us during the inspection that they would immediately rectify this and patients would receive a key to their locker unless this posed a risk to health and safety.

Cherry Orchard	1 Richard Ryan Place, Dagenham	https://www.cqc.org.uk/location/1-469602584#accordion-1	Care homes	11/5/2016	10/2/2016	Good
Outlook Care	Maplestead Road	https://www.cqc.org.uk/location/1-124583683	Care home	8/4/2016	18/2/2016	Good

Appendix B

Provider Name	Location	Weblinks	Location Org Type	Report Date	Inspection Date	Rating	Comments / Summary
Triangle Community Services	Darcy House	http://www.cqc.org.uk/directory/1-1698526332	Social Care Org	06/01/16	02/11/15	Requires improvement	<p>After their inspection in November 2015 the CQC rated requirements as:</p> <p>SAFE: Requires improvement Failure to notify CQC of safeguarding allegations</p> <p>Effective: Good</p> <p>Caring: Requires Improvement Staffing levels not sufficient to meet needs and provide respectful care</p> <p>Responsive: Good</p> <p>Well Led: Good</p> <p>Action: CQC action plan in place and LBBD will continue to monitor the provider.</p>
Elora House	Elora House	http://www.cqc.org.uk/directory/1-146917848	Social Care Org	11/01/15	08&15/12/15	Requires Improvement	<p>CQC rated requirements after an inspection in December 2015 as:</p> <p>Safe: Requires Improvement No comprehensive risk assessments carried out; Staff did not have criminal records checks</p> <p>Effective: Requires improvement Staff training not up to date or regular</p> <p>Caring: Good</p> <p>Responsive: Good</p> <p>Well Led: Requires</p>

Appendix B

							<p>Improvement Own quality assurance systems were inadequate</p> <p>Action: LBBD Quality Assurance Officer visited the home after the report was released. The provider had made improvements and was working to implement all the action plan requirements within a timeframe set by CQC.</p>
Faircross 102	Faircross 102	http://www.cqc.org.uk/directory/1-1884064402	Social Care Org	12/02/16	30/12/15	Good	<p>CQC rated requirements after an inspection in December 2015 as: Safe: Good Effective: Good Caring: Good Responsive: Good Well Led: Good</p>
George Crouch Centre	George Crouch Centre	http://www.cqc.org.uk/directory/1-448141860	Social Care Org	11/02/16	23&26/10/15	Good	<p>CQC rated requirements after an inspection in October 2015 as: Safe: Requires improvement Risk assessments were not comprehensive; Medicines not always managed safely Effective: Good Caring: Good Responsive: Good Well Led: Good</p>
Rupaal Care and Training	Rupaal Care & Training Ltd	http://www.cqc.org.uk/directory/1-473061854	Social Care Org	19/02/16	21/01/2016	Requires Improvement	<p>CQC rated requirements after an inspection in January 2016 as: Safe: Requires Improvement Medicines not always administered or monitored safely;</p>

Appendix B

							<p>Staff recruitment procedures were not robust Effective: Requires Improvement Lack of staff training and knowledge around the Mental Capacity Act Caring: Good Responsive: Good Well Led: Requires Improvement Poor record management about the running of the service: Own quality assurance systems were inadequate</p> <p>Action: LBBB Quality Assurance increased monitoring.</p>
Diversity Health and Social Care Limited	Diversity Health and Social Care Limited	http://www.cqc.org.uk/directory/1-2001163039	Social Care Org	10/03/16	16/02/16	Good	<p>CQC rated requirements after an inspection in February 2016 as: Safe: Good Effective: Requires Improvement Staff had not had formal supervision Caring: Good Responsive: Good Well Led: Good</p>
Br3akfree Limited	Br3akfree Limited	http://www.cqc.org.uk/directory/1-2161237091		07/03/16	05/02/16	Requires Improvement	<p>CQC rated requirements after an inspection in October 2015 as: Safe: Requires Improvement Procedures for recruiting staff were not robust Effective: Good</p>

Appendix B

							<p>Caring: Good Responsive: Good Well Led: Requires improvement</p> <p>Own quality assurance policy and procedures not followed</p> <p>Action: LBBB Quality Assurance increased monitoring</p>
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